

Better Quality. Better Health. Meilleure qualité. Meilleure santé.

January 16, 2017

Ms. Sarah Downey Chief Executive Officer Toronto East General Hospital 825 Coxwell Avenue Toronto, Ontario M4C 3E7

Dear Ms. Downey:

I am pleased to inform you that your Leading Practice submission "The Aboriginal Healing Program" has met all required criteria for acceptance as a Leading Practice. Congratulations on your achievement!

You will be provided with a certificate for the accepted practice. We hope that you will display it proudly. The successful submission will be posted on the website of Accreditation Canada at https://accreditation.ca/leading-practices. Prior to posting online, Accreditation Canada may edit and will translate the Leading Practice; however, the content and concept of the submission will not be changed.

Thank you again for your leadership and dedication to excellence.

Sincerely,

Suzanne Larocque

Suzanne harocque

Senior Director, People Services, Learning and Evaluation