MICHAEL GARRON HOSPITAL
TORONTO EAST HEALTH NETWORK

INFORMATION TECHNOLOGY SERVICES
VPN – SYMANTEC VIP ACCESS SETUP INSTRUCTIONS

Symantec VIP Access is required for remote users to securely authenticate themselves when accessing our hospital resources. It will periodically generate a 6-digit **Security Code** that is required to login along with your MGH credentials. This can be installed onto a Computer and/or a mobile device.

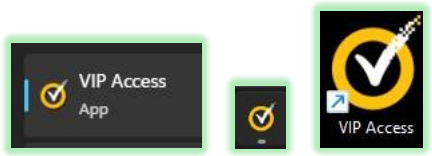
The **Credential ID** is tied to your account.
The **Security Code** regenerates every 30 seconds.



MGH-ISSUED COMPUTERS

---[How to retrieve your Credential ID]---

1. Search for the "***VIP Access***" application under the Start Menu, Taskbar, or Desktop and launch it.



2. Take note of your **Credential ID** and include it in the *VPN Form* so that IT can create your VPN account. It will contain a total of 12 characters – 4 letters followed by 8 numbers. (ex. **VSST12345678**)



NON-MGH ISSUED COMPUTERS

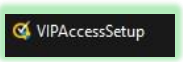
---[How to Install the Symantec VIP Application]---

1. Go to the following website:
https://vip.symantec.com/
Click on the Download button and choose the appropriate link for Windows, iOS, or Android.





2. Launch the installation file and follow the on-screen prompts.





3. Launch the ***VIP Access*** application from the Start Menu or your Desktop to display your **Credential ID.**

