

CAREER OPPORTUNITY No. BSS1901

Position Title : Project Manager - March 2020 X 1 TFT

**Department**: Business System Support/Clinical Informatics

Start Rate : As per Job Evaluation

Position Available : 6/Mar/2019 End Date: March 2020

Hours : 37.50 /wk

Shift: 8 hrs Days

Our diverse staff is our most valued resource. Compassion, Integrity, Courage and Accountability are the values that set Michael Garron Hospital apart.

### **Position Overview:**

This position is responsible for managing Information Management projects within a Healthcare environment. Projects need to be delivered on time, on budget and within scope. Applicants must have a background in business skills, leadership, budgeting and analysis and have the ability to get the most out of a small but dynamic Hospital based team

#### **Education:**

- Undergraduate degree in Information Systems, Business or Hospital Administration or a Health Profession designation.

### Qualifications/Experiences:

- Minimum of 3 years' experience in a health care environment, with a leadership role in the implementation of Information System components.
- Experience with and knowledge of Hospital Information Systems.
- Demonstrated skills in facilitation, teamwork and leadership.
- Demonstrated project management of a medium to large IT system preferred.
- Knowledge of Microsoft Office suite of products & project planning software.
- Ability to facilitate and track milestones and deadlines.
- $\hbox{-} \ {\sf Experience} \ \hbox{with preparation, monitoring, analysis and evaluation of project costs}.$
- Autonomous, independent worker.
- Ability to exert influence and work successfully in matrix reporting relationships.
- Ability to be flexible in hours worked including some work after hours and on weekends.
- Good work and attendance record required.
- All employees of Michael Garron Hospital (MGH), a division of Toronto East Health Network (TEHN) [formerly Toronto East General Hospital] agree to work within the legislated practices of the Occupational Health and Safety Act of Ontario.
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Employees interested in the above position are requested to complete an Internal Application Form F-525 and submit it to Human Resources along with the most recent resume prior to the closing date and time indicated in order to be considered for this position.

Michael Garron Hospital fosters an inclusive and diverse work environment. We are committed to providing accommodations for applicants upon request at any stage of the recruitment process. Should you require an accommodation, please let us know how we can work with you to meet your needs.

### (PREFERENCE IS GIVEN TO THE INTERNAL APPLICANTS)

Note Human Resources Department Hours:



**CAREER OPPORTUNITY** No. BSS1905

**Position Title** : Specialist - Clinical Informatics X 1 FT

Department : Business System Support/Clinical Informatics

Start Rate : As per Job Evaluation

Position Available : 11/Nov/2019 **End Date:** 

Hours /wk

Shift : Davs

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#### **Position Overview:**

The Clinical Informatics Specialist is responsible for leading and coordinating activities of an interdisciplinary clinical project team in the analysis, design, implementation, evaluation and support of clinical applications. This includes analysis of the structure and processing of health information for clinical decision-making and subsequent build that support systems to automate that processing.

Liaise with hospital and professional leaders and external partners as required to coordinate activities. Focus on supporting and assisting in the Redevelopment Project. Ensure implementation design decisions address cross functional needs and embody the principles of patient focused care and the standards of profession practice in the overall system architecture.

#### **Education:**

- Bachelor's degree.
- Formal Health Informatics preparation required.
- Current registration with applicable College as defined by the RHPA or other governing body.
- Information Systems Management Certificate or bachelor in Information Systems related discipline.

Specific project or team needs may dictate the following Educational requirements:

- Bachelor's degree in Nursing.
- Master's degree in Health Informatics.
- Health Records Administration Certification.

# Qualifications/Experiences:

- Solid understanding of workflow and best practice guidelines in registration and clinical areas.
- Detailed understanding and working knowledge of Cerner system including the relationship to other information systems (e.g. Accounts Receivable and Coding systems).
- Previously experience with the implementation of clinical systems preferred.
- Clinical background, 5 years preferred.
- Strong technology foundations in systems design and analysis, systems development lifecycle, business process modeling, data modeling and database design.
- Solid troubleshooting, analytical and problem-solving skills.
   Understanding of HL7 interfaces.
- Demonstrated management/leadership skills.
- Ability to manage project milestones and deliverables using project standard management tools.
- Knowledge of process improvement methodologies and quality monitoring.
- Effective verbal, presentation and written communication skills
- Strong people skills, team player, self-starter, motivated individual able to work with minimal supervision.
- Knowledge of patient confidentiality requirements and legislation.
- Current knowledge of applicable professional practices, accreditation standards, management and health care issues and trends and

the legal implications of clinical applications

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# (PREFERENCE IS GIVEN TO THE INTERNAL APPLICANTS)

Note Human Resources Department Hours:



**CAREER OPPORTUNITY** No. CCCG1919

**Position Title** : Personal Support Worker - X 1 TPT Department : Complex Continuing Care G Wing

**Start Rate** : \$23.17+ 14% in lieu of benefits

Position Available : 15/Oct/2019 End Date: April 2020

Hours /wk Shift : 8 hrs D/E/N/Wknds

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# **Position Overview:**

The Personal Support Worker participates in direct and indirect patient care activities in order to carry out the Interprofessional Care Plan. The scope of activities are directed and assigned by the RN, RPN, or appropriate multidisciplinary team member.

### **Education:**

- A Personal Support Worker certificate or diploma from an accredited college.
- Completion of Basic Cardiac Life Support (B.C.L.S.) required.
- Newly hired PSWs must make application for registration with the PSW Registry within 3 months' of hire as a condition of employment.
- Ability to speak, read, write, and comprehend the English language.

# Qualifications/Experiences:

- 1-2 years of recent relevant work experience.
- Experience in Palliative/Rehabilitation/Geriatric care would be an asset.
- Hospice/palliative care training certificate in end of life care is an asset. Knowledge of the Occupational Health & Safety Act and other relevant legislation.
- Knowledge of the Workplace Hazardous Materials Information System.
- Knowledge of Hospital and departmental policies, procedures, protocols and practices.
- Knowledge of Emergency Codes
- Work is moderately heavy involving lifting, considerable walking, and standing, bending, pushing and pulling of equipment.
- Demonstrates knowledge of infection control.
- Demonstrates a positive attitude and the willingness to work effectively in a team.
- Demonstrates commitment to ongoing learning and professional development.
- Demonstrates aptitude to foster caring and trusting relationships with patients and families in an effort to support patient focused care.

  - Ability to maintain a consistent level of productivity and efficiency.
- Ability to perform responsibilities in a courteous manner.
- Compliance with confidentiality requirements under TEHN Privacy Policy.
- Effective organizational, interpersonal and communication skills.
- Patient service orientated, with the ability to effectively work with diversity.
- Willingness to work in all areas of the Complex Continuing Care & Rehab program (skills & abilities considered).
- Good work and attendance record is required.
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Note Human Resources Department Hours:



### TORONTO EAST HEALTH NETWORK

### CAREER OPPORTUNITY No. EBLD1804

Position Title : Building Maint Person - EBLD1804 X 1 FT

**Department**: Building Maintenance

**Start Rate** : \$27.13

Position Available : 8/Jul/2019 End Date:

 Hours
 : 37.50
 /wk

 Shift
 : 8 hrs D/E/N/Wknds

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### **Position Overview:**

The Building Maintenance Person is responsible for general repairs and preventative maintenance of basic equipment as well as the physical building at MGH and other properties leased by MGH.

### **Education:**

- Minimum of Grade 12 High School Diploma.
- Valid Trade Certificate from a recognized/accredited institution or equivalent.

### Qualifications/Experiences:

- 3 years experience in a hospital or institutional environment preferred.
- Computer literacy with working experience of preventative maintenance systems.
- Demonstrated ability to safely use hand and small power tools.
- Ability to interpret and use Blueprints and technical operating manuals.
- Self directed, team player with a customer focus.
- Good problem solving, multi-tasking and organizational skills.
- Ability to work at high altitudes.
- Good work and attendance record required.
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- All employees are accountable for protecting the psychological health and safety ofthemselves and their co-workers through adherence to Toronto East Health network's policies and practices.

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### (PREFERENCE IS GIVEN TO THE INTERNAL APPLICANTS)



**CAREER OPPORTUNITY** No. EMNS1903

Position Title : Manager - After Hours Clinical Op X 1 TFT

Department : Emergency Svcs
Start Rate : As per Job Evaluation

Position Available : 4/Nov/2019 End Date: March 2020

Hours : 37.50 /wk

Shift: 8 hr Evenings

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# **Position Overview:**

The Manager, After Hours Clinical Operations is responsible for ensuring that patient care and services are delivered in accordance with the Hospital's vision and strategic directions. As the most senior leader on-site, you will work closely with all clinical areas to support smooth, effective hospital operations. You will also coordinate after-hours responses to crisis and emergencies, provide support and initial investigations to ensure optimal management and communication of the event; this includes conducting effective event debriefs and enacting change. This role will address issues that arise among patients, families, staff and other stakeholders related to the provision of patient care. You will provide continuity in management, care and services by liaising with Unit Managers, Directors and the Administrator on-call. As a people leader, you will mentor and coach Team Leads in effective decision-making and team engagement. The Manager, After Hours Clinical Operations will be required to make decisions regarding the best utilization of resources across the hospital, ensuring we optimize patient flow and transitions throughout the organization.

### **Education:**

- Baccalaureate Degree in nursing.
- Masters in nursing or a related field, preferred.
- Current registration with College of Nurses of Ontario.

### **Qualifications/Experiences:**

- Minimum of five (5) years recent related clinical experience within an acute care setting, at least two years in a leadership capacity.
- Proven ability to engage staff in patient focused, evidence based high quality patient care.
- Strong leadership skills including demonstrated ability to work independently, leveraging stakeholders to make effective decisions and support patients and staff.
- Demonstrated business acumen.
- Knowledge of scheduling and staffing principles and experience with staffing.
- Sound knowledge of risk management and best practice related to patient and staff safety and continuous quality improvement.
- Demonstrated superior problem solving, analytical and critical thinking skills.
- Broad knowledge of patient care population service challenges and program/ service research.
- Sound labour and employee relations skills experience in a unionized environment.
- Excellent verbal and written communication skills.
- Demonstrated knowledge of organizational structures and functions.
- Demonstrated embodiment of MGH Core values; proven ability to work effectively as a team member.
- Advocate for patient, staff and the advancement of professional practice.
- Demonstrated ability to develop a healthy workplace including fair and equitable work practices.
- Working knowledge of clinical/administrative computer software, including MS office, scheduling and payroll systems.
- Good work and attendance record required.
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# (PREFERENCE IS GIVEN TO THE INTERNAL APPLICANTS)



**CAREER OPPORTUNITY** No. EMNS1905

Position Title : Manager - After Hours Clinical Op X 1 CPT

Department : Emergency Svcs
Start Rate : As per Job Evaluation

**Position Available** : 11/Nov/2019 End Date:

Hours : /w Shift : 8/12 hrs E/Wknds

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### **Education:**

- Baccalaureate Degree in nursing.
- Masters in nursing or a related field, preferred.
- Current registration with College of Nurses of Ontario.

### **Qualifications/Experiences:**

- Minimum of five (5) years recent related clinical experience within an acute care setting, at least two years in a leadership capacity.
- Proven ability to engage staff in patient focused, evidence based high quality patient care
- Strong leadership skills including demonstrated ability to work independently, leveraging stakeholders to make effective decisions and support patients and staff.
- Demonstrated business acumen.
- Knowledge of scheduling and staffing principles and experience with staffing.
- Sound knowledge of risk management and best practice related to patient and staff safety and continuous quality improvement.
- Demonstrated superior problem solving, analytical and critical thinking skills.
- Broad knowledge of patient care population service challenges and program/ service research.
- Sound labour and employee relations skills experience in a unionized environment.
- Excellent verbal and written communication skills.
- Demonstrated knowledge of organizational structures and functions.
- Demonstrated embodiment of MGH Core values; proven ability to work effectively as a team member.
- Advocate for patient, staff and the advancement of professional practice.
- Demonstrated ability to develop a healthy workplace including fair and equitable work practices.
- Working knowledge of clinical/administrative computer software, including MS office, scheduling and payroll systems.
- Good work and attendance record required.
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# (PREFERENCE IS GIVEN TO THE INTERNAL APPLICANTS)



**CAREER OPPORTUNITY** No. ENVIR1905

**Position Title** : Enviromental Aide - ENVIR1905 X 2 PT Department : Support Services (Environmental Services)

Start Rate : \$22.11+ 14% in lieu of benefits Position Available : 4/Nov/2019 **End Date:** 

Hours /wk Shift : 4.5/8 hrs D/E/N/Wknds

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### **Position Overview:**

The Environmental Aide under the direction of the Lead Hand and Environmental Services Supervisor cleans and removes waste in patient rooms, isolation rooms, offices and public hospital areas. In this role, the Environmental Aide cleans non clinical equipment and uses electrically powered scrubbing and polishing floor finishing machines as well as ride on equipment to ensure the hospital achieves a high level of cleanliness in promotion of patient safety.

### **Education:**

- Grade 12.

### **Qualifications/Experiences:**

- 1 year of recent relevant experience (within the last 3 years) in a similar role required (Healthcare Environment preferred).
- Demonstrated ability to communicate effectively (Written and Oral) English fluency
- Must be successful in the completion of all mandatory testing for this position with a minimum score of 50% required.
- Demonstrated ability to meet the physical demands of this role with a tolerance for
- continuous walking, bending, twisting, pulling, pushing, lifting required.

   Able to operate heavy equipment including all housekeeping equipment required.
- Able to lift 20kg repetitively required.
- Ability to work at high altitudes including scaffolding and ladders required.
- Ability to clean all areas of the hospital including terminal cleaning of isolated areas required.
- Ability to tolerate frequent contact with water and cleaning disinfectants required.
- Able to collect soiled linen, refuse and clean bodily fluids as required.
- Demonstrated focus on providing an excellent customer service experience required.
- Demonstrated familiarity with the use of technology (such as Vocera and Bed Tracking Software) to respond to client requests.
- Demonstrated computer proficiency required, familiar with the daily use of email and the ability to complete iLearn education modules as required.
- Must be flexible and demonstrate the ability to engage positively as part of a team; as well as function well independently
- Demonstrated embodiment of MGH Core Values; Compassion, Integrity, Courage and Accountability required.
- Good work and attendance record required.
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# (PREFERENCE IS GIVEN TO THE INTERNAL APPLICANTS)



#### **CAREER OPPORTUNITY** No. ENVIR1907

: Enviromental Aide - ENVIR1907 X 4 PT **Position Title** Department : Support Services (Environmental Services)

Start Rate : \$22.11+ 14% in lieu of benefits Position Available : 4/Nov/2019 **End Date:** 

Hours /wk Shift : 4.5/8 hrs D/E/N/Wknds

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### **Position Overview:**

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# **Education:**

- Grade 12.

### **Qualifications/Experiences:**

- 1 year of recent relevant experience (within the last 3 years) in a similar role required (Healthcare Environment preferred).
- Demonstrated ability to communicate effectively (Written and Oral) English fluency
- Must be successful in the completion of all mandatory testing for this position with a minimum score of 50% required.
- Demonstrated ability to meet the physical demands of this role with a tolerance for continuous walking, bending, twisting, pulling, pushing, lifting required.

  - Able to operate heavy equipment including all housekeeping equipment required.
- Able to lift 20kg repetitively required.
- Ability to work at high altitudes including scaffolding and ladders required.
- Ability to clean all areas of the hospital including terminal cleaning of isolated areas required.
- Ability to tolerate frequent contact with water and cleaning disinfectants required.
- Able to collect soiled linen, refuse and clean bodily fluids as required.
- Demonstrated focus on providing an excellent customer service experience required.
- Demonstrated familiarity with the use of technology (such as Vocera and Bed Tracking Software) to respond to client requests.
- Demonstrated computer proficiency required, familiar with the daily use of email and the ability to complete iLearn education modules as required.
- Must be flexible and demonstrate the ability to engage positively as part of a team; as well as function well independently
- Demonstrated embodiment of MGH Core Values; Compassion, Integrity, Courage and Accountability required.
- Good work and attendance record required.
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# (PREFERENCE IS GIVEN TO THE INTERNAL APPLICANTS)



CAREER OPPORTUNITY No. ENVIR1908

Position Title : Environmental Aide - X 1 PT

Department : Support Services (Environmental Services)

Start Rate : \$22.11+ 14% in lieu of benefits

Position Available : 2/Dec/2019 End Date:

Hours : /wk
Shift : 8/4.5 hrs D/E/N/Wknds

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# **Position Overview:**

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# **Education:**

- Grade 12

### Qualifications/Experiences:

- 1 year of recent relevant experience (within the last 3 years) in a similar role required (Healthcare Environment preferred).
- Demonstrated ability to communicate effectively (Written and Oral) English fluency required.
- Must be successful in the completion of all mandatory testing for this position with a minimum score of 50% required.
- Demonstrated ability to meet the physical demands of this role with a tolerance for
- continuous walking, bending, twisting, pulling, pushing, lifting required.

   Able to operate heavy equipment including all housekeeping equipment required.
- Able to lift 20kg repetitively required.
- Ability to work at high altitudes including scaffolding and ladders required.
- Ability to clean all areas of the hospital including terminal cleaning of isolated areas required.
- Ability to tolerate frequent contact with water and cleaning disinfectants required.
- Able to collect soiled linen, refuse and clean bodily fluids as required.
- Demonstrated focus on providing an excellent customer service experience required.
- Demonstrated familiarity with the use of technology (such as Vocera and Bed Tracking Software) to respond to client requests.
- Demonstrated computer proficiency required, familiar with the daily use of email and the ability to complete iLearn education modules as required.
- Must be flexible and demonstrate the ability to engage positively as part of a team; as well as function well independently.
- Demonstrated embodiment of MGH Core Values; Compassion, Integrity, Courage and Accountability required.
- Good work and attendance record required.
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Note Human Resources Department Hours:



CAREER OPPORTUNITY No. MDRD1905

Position Title : Leadhand Service - MDRD, MDRD1905 X 1 FT

**Department**: Medical Device Reprocessing Dept (MDRD)

**Start Rate** : \$23.64

Position Available: 17/Jun/2019 End Date:

 Hours
 : 37.50
 /wk

 Shift
 : 8 hrs D/E/N/Wknds

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### **Position Overview:**

To apply the most current techniques and knowledge for the processing of sterile products in order to provide high quality service in the supply of med-surgical products and instrumentation to user areas. Demonstrates leadership in organizing and coordinating the day to day workflow processes in the department using the assigned resources.

#### **Education:**

- MDRD College certification required (completion of program within the last 2 years) required
- Minimum grade 12 required

### **Qualifications/Experiences:**

- Demonstrated knowledge of the principles of quality assurance and quality improvement
- Demonstrated ability to be fully competent in the role of a MDRD technician
- Demonstrated ability to communicate effectively, verbal and written
- Computer skills with basic word processing ability required
- Demonstrates knowledge in instrument tracking system that includes and is not limited to ALEX Pro- required
- Demonstrated ability to prioritize, and organize in meeting multiple demands
- Demonstrated customer service focus
- Demonstrated effective interpersonal and coaching skills
- Demonstrated ability to trouble shoot issues and manage or escalate to appropriate person
- Current membership in CAMDR an asset
- Reliable work and attendance record required.
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Note Human Resources Department Hours:



**CAREER OPPORTUNITY** No. NFD1909

**Position Title** : Food Service Worker - X 1 PT

Department : Food Distribution

Start Rate : \$22.11+ 14% in lieu of benefits Position Available : 15/Oct/2019 **End Date:** 

**Hours** Shift : 4/8 hrs D/E/Wknds

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# **Position Overview:**

The Food Service Worker provides patient-focused care in the assembly and delivery of patient trays, nourishments, and menus. Ensures Infection Control and Public Health Standards are met when preparing and portioning food items; ware washing dishes, pots, cooking & kitchen equipment for patients.

- Minimum Grade 12 education or equivalent.
- Must have a Toronto Public Health Department Food Handler Certification or

### **Qualifications/Experiences:**

- Previous food service experience in a health care environment an asset.
- Ability to consistently serve patients and hospital staff in a respectful and courteous manner
- Demonstrated basic computer literacy and reading comprehension.
  A service oriented focus with good communication and human relations skills with a proven ability to work as part of a team.

- Ability to follow duty outlines and work efficiently meeting timeline requirements.
   Ability to multitask; exercise initiative and good judgment.
   Must be able to perform simple math calculation to complete nourishment room inventory & portioning tallied food items.
- Good work and attendance record required.
- All employees of Michael Garron Hospital (MGH), a division of Toronto East Health Network (TEHN) [formerly Toronto East General Hospital (TEGH)] agree to work within the legislated practices of the Occupational Health and Safety Act of Ontario.
- All employees of MGH are responsible to contribute to a transparent culture of patient and staff safety by adhering to and abiding by patient and staff safety policies and procedures set by MGH.
- All employees are accountable for protecting the psychological health and safety of themselves and their co-workers through adherence to MGH's policies and practices.
- Physical demands:
  - Pushing and pulling of heavy carts
  - Repetitive forward reaching and turning, waist to shoulder level

  - Repetitive light lifting (15 lbs.)
     Walking throughout the shift (½ to all of the time)
  - Standing throughout the shift (1/2 to all of the time)

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# (PREFERENCE IS GIVEN TO THE INTERNAL APPLICANTS)

Note Human Resources Department Hours:



**CAREER OPPORTUNITY** No. POOL1926

**Position Title** : Personal Support Wrkr X 6 TFT, ENDS MAR 2020

Department : Clinical Resource Team

Start Rate : \$23.17

Position Available : 7/Oct/2019 Fnd Date: March 2020

: 37.50 Hours /wk Shift : 8/12 hrs D/E/N/Wknds

Our diverse staff is our most valued resource. Compassion, Integrity, Courage and Accountability are the values that set Michael Garron Hospital apart.

### **Position Overview:**

The Personal Support Worker participates in direct and indirect patient care activities in order to carry out the Interprofessional care plan. The scope of activities are directed and assigned by the RN or RPN or appropriate multidisciplinary team member.

The Personal Support Worker in the Nursing Resource Team must have a wide range of skills related to general medical-surgical care activities. The PSW must have excellent critical thinking and the ability to adapt to unpredictable situations. Inorder to serve the wide organizational needs the PSW must be willing to cross-train to specialty areas as required.

### **Education:**

- A Personal Support Worker certificate or diploma from an accredited college.
- Completion of Basic Cardiac Life Support (B.C.L.S.) required.
   Newly hired PSWs must make application for registration with the PSW Registry within 3 months' of hire as a condition of employment.
- Ability to speak, read, write and comprehend the English language.

# **Qualifications/Experiences:**

- Knowledge of the Occupational Health & Safety Act and other relevant legislation. Knowledge of the Workplace Hazardous Materials Information System.
- Knowledge of Hospital and departmental policies, procedures, protocols and practices.
- Knowledge of Emergency Codes.
- Work is moderately heavy involving lifting, considerable walking, and standing,
- bending, pushing and pulling of equipment.
   Demonstrated knowledge of infection control
- Demonstrates a positive attitude and the willingness to work effectively in a team.
- Demonstrated commitment to on-going learning and professional development.
- Demonstrate aptitude to foster caring and trusting relationships with patients and families in an effort to support patient focused care.
- Ability to maintain a consistent level of productivity and efficiency
- Ability to perform responsibilities in a courteous manner
- Compliance with confidentiality requirements under TEGH Privacy Policy.
- Effective organizational, interpersonal and communication skills
- Patient service orientated, with the ability to effectively work with diversity.
- Good work and attendance record is required.
   All employees of Toronto East Health network Michael Garron Hospital (MGH) [formerly Toronto East General Hospital (TEGH)] agree to work within the legislated practices of the Occupational Health and Safety Act of Ontario.
- All employees of MGH are responsible to contribute to a transparent culture of patient and staff safety by adhering to and abiding by patient and staff safety policies and procedures set by MGH.
- All employees are accountable for protecting the psychological health and safety of themselves and their co-workers through adherence to Toronto East Health network's policies and practices

# Selection Criteria

These are the key criteria for how you will be assessed in conjunction with your resume and experience

- 1. Demonstrated ability to communicate effectively with patients and colleagues utilizing well-developed (clear, concise and accurate) verbal, written and interpersonal skills.
- 2. Demonstrated organizational skills and problem solving abilities to ensure effective, efficient and appropriate decision making when planning and implementing health care.
- 3. Commitment in maintaining professional development of self and others with a patient safety focus.

Employees interested in the above position are requested to complete an Internal Application Form F-525 and submit it to Human Resources along with the most recent resume prior to the closing date and time indicated in order to be considered for this position.

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# (PREFERENCE IS GIVEN TO THE INTERNAL APPLICANTS)

Note Human Resources Department Hours:



**CAREER OPPORTUNITY** No. POOL1928

**Position Title** : Personal Support Worker - POOL1928 X 1 PT

Department : Clinical Resource Team

Start Rate : \$23.17+ 14% in lieu of benefits Position Available : 7/Oct/2019 **Fnd Date:** 

Hours /wk Shift : 8/12 hrs D/E/N/Wknds

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### **Position Overview:**

The Personal Support Worker participates in direct and indirect patient care activities in order to carry out the Interprofessional care plan. The scope of activities are directed and assigned by the RN or RPN or appropriate multidisciplinary team member.

The Personal Support Worker in the Nursing Resource Team must have a wide range of skills related to general medical-surgical care activities. The PSW must have excellent critical thinking and the ability to adapt to unpredictable situations. In order to serve the wide organizational needs the PSW must be willing to cross-train to specialty areas as

#### **Education:**

- A personal support worker certificate or diploma from an accredited college. Completion of Basic Cardiac Life Support (B.C.L.S.) required.
- Newly hired PSWs must make application for registration with the PSW Registry within 3 months' of hire as a condition of employment.
- Ability to speak, read, write and comprehend the English language.

# **Qualifications/Experiences:**

- 1 2 years of recent relevant work experience.
- Willingness to work in all areas of the health service (skills & abilities considered).
- Knowledge of the Occupational Health & Safety Act and other relevant legislation.
- Knowledge of the Workplace Hazardous Materials Information System.
- Knowledge of Hospital and departmental policies, procedures, protocols and practices.
- Knowledge of Emergency Codes.
  Work is moderately heavy involving lifting, considerable walking, and standing, bending, pushing & pulling of equipment.
- Demonstrated knowledge of infection control.
- Demonstrates a positive attitude and the willingness to work effectively in a team.
- Demonstrated commitment to on-going learning and professional development.
- Demonstrated aptitude to foster caring and trusting relationships with patients and
- families in an effort to support patient focused care.

   Ability to maintain a consistent level of productivity and efficiency.
- Ability to perform responsibilities in a courteous manner
- Compliance with confidentiality requirements under TEGH Privacy Policy.
- Effective organizational, interpersonal and communication skills. Patient service orientated, with the ability to effectively work with diversity.
- Good work and attendance record is required.
- All employees of Toronto East Health network Michael Garron Hospital (MGH) [formerly Toronto East General Hospital (TEGH)] agree to work within the legislated practices of the Occupational Health and Safety Act of Ontario.
- All employees of MGH are responsible to contribute to a transparent culture of patient and staff safety by adhering to and abiding by patient and staff safety policies and procedures set by MGH.
- All employees are accountable for protecting the psychological health and safety of themselves and their co-workers through adherence to Toronto East Health network's policies and practices.

# Selection Criteria

These are the key criteria for how you will be assessed in conjunction with your resume and experience

- 1. Demonstrated ability to communicate effectively with patients and colleagues utilizing well-developed (clear, concise and accurate) verbal, written and interpersonal skills
- 2. Demonstrated organizational skills and problem solving abilities to ensure effective, efficient and appropriate decision making when planning and implementing health care.
- 3. Commitment in maintaining professional development of self and others with a patient safety focus

Employees interested in the above position are requested to complete an Internal Application Form F-525 and submit it to Human Resources along with the most recent resume prior to the closing date and time indicated in order to be considered for this position.

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# (PREFERENCE IS GIVEN TO THE INTERNAL APPLICANTS)



**CAREER OPPORTUNITY** No. RX1902

**Position Title** : Supervisor - Pharmacy, RX1902 X 1 FT

Department : Pharmacy Mgmt Pos Start Rate : As per Job Evaluation

Position Available : 1/Oct/2019 **End Date:** 

: 37.50 Hours /wk

Shift : 8 hrs Days

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#### **Position Overview:**

Reporting to the Pharmacy Operations Manager, the Supervisor will assist in monitoring the quality while observing the highest standards of accuracy, efficiency and safety according to requirements. The Supervisor will ensure, create, update and maintain procedure manuals, training material and continuous quality improvements and assurance in the Pharmacy operations areas (e.g., compounding, dispensary, receiving, etc). The Supervisor will provide oversight to pharmacy assistants/ technicians for daily operations, competency support and assessments, and scheduling. The Supervisor will maintain open communication with the Director and Managers of Pharmacy, as well as overall staff in the department. The Supervisor will work with other areas/staffing in the hospital to achieve and promote mutual goals of safe medication management. The Supervisor will be scheduled, from time to time, in production operation capacity in all areas assigned to ensure core competencies are maintained. The Supervisor is the designated sterile compounding supervisor (nonhazardous and hazardous).

### **Education:**

- Graduate of an approved Pharmacy Technician program. Active registration with the OCP.
- Degree or Diploma equivalent preferred.

### Qualifications/Experiences:

- Minimum five years' experience in hospital pharmacy with demonstrated ability to apply theoretical knowledge in problem solving and troubleshooting.
- Supervisory experience preferred.
- Ability to communicate and function under pressure.
- Pharmnet knowledge/expertise preferred.
- Experience with regulatory standards and quality programs.
- Experience with Lean methodology, quality improvement and risk management, an asset.
- Demonstrate interest in continuing personal and professional growth.
- Mature responsible judgment.
- Excellent ability to communicate clearly, teach, problem solve and organize.
- Self-motivated with the ability to guide and motivate staff.

  Ability to lead work in cooperation with co-workers and other departments.
- Experience in sterile preparation.
- Experienced in IV certification of staff.
  Knowledge of the Model Standards for Pharmacy Compounding of non-hazardous sterile preparation and hazardous sterile preparation (NAPRA - National Association of Pharmacy Regulatory Authorities).
- Demonstrate principals of quality improvement processes e.g., adopting NAPRA's compounding standards with that knowledge on quality improvement process and implementation
- Able to maintain IV certification from third party.
- Good work and attendance record required.
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# (PREFERENCE IS GIVEN TO THE INTERNAL APPLICANTS)

Note Human Resources Department Hours:



**CAREER OPPORTUNITY** No. SECUR1915

**Position Title** : Protection Agent - X 1 PT

Department : Protection Services Start Rate : As per Job Evaluation

Position Available : 2/Dec/2019 **End Date:** 

Hours /wk : 8/10/12 hrs D/E/N/Wknds Shift

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# **Position Overview:**

The Protection Agent is responsible and accountable for the safety and security for all members of the hospital community which includes staff, patients and visitors. The Protection Agent is responsible for the safeguarding all building occupants as well as all hospital property.

#### Education:

- High School Diploma required.
- Community College Law Enforcement and Security Diploma preferred.
- Current Standard First Aid and CPR certificates must be provided.
- Must have a current Ministry of Community Safety and Correctional Services Security Guard license (Security Guard or Dual type). \*\*\*Applications will not be considered without proof of license.

### **Qualifications/Experiences:**

- Previous security experience, preferably in a health care environment.
- Excellent conflict resolution and de-escalation skills
- Excellent oral and written English communication skills.
- Strong interpersonal skills.
- Knowledge of Criminal Code of Canada, Trespass to Property Act and Powers of Arrest.
- Previous experience with CCTV and DVR systems is an asset.
- Ability to walk/stand/sit for extended periods of time.Must be able to work with a high degree of honesty and integrity.
- Excellent computer skills required.
- Available to work a variety of shifts including days, evenings and weekends and must be willing to provide shift availability (3 days per week). - Good work and attendance record required.
- Excellent report writing skills.
- Ability to deal effectively with mentally ill patients.
- All employees of Michael Garron Hospital (MGH), a division of Toronto East Health Network (TEHN) [formerly Toronto East General Hospital (TEGH)] agree to work within the legislated practices of the Occupational Health and Safety Act of Ontario.
- All employees of MGH are responsible to contribute to a transparent culture of patient and staff safety by adhering to and abiding by patient and staff safety policies and procedures set by MGH.
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# (PREFERENCE IS GIVEN TO THE INTERNAL APPLICANTS)

Note Human Resources Department Hours:



CAREER OPPORTUNITY No. SECUR1916

Position Title : Protection Agent - X 1 FT

**Department** : Protection Services **Start Rate** : As per Job Evaluation

Position Available : 2/Dec/2019 End Date:

**Hours** : 37.50 **/wk Shift** : 8/10/12 hrs D/E/N/Wknds

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# **Position Overview:**

The Protection Agent is responsible and accountable for the safety and security for all members of the hospital community which includes staff, patients and visitors. The Protection Agent is responsible for the safeguarding all building occupants as well as all hospital property.

#### **Education:**

- High School Diploma required.
- Community College Law Enforcement and Security Diploma preferred.
- Current Standard First Aid and CPR certificates must be provided.
- Must have a current Ministry of Community Safety and Correctional Services Security Guard license (Security Guard or Dual type). \*\*\*Applications will not be considered without proof of license.

### **Qualifications/Experiences:**

- Previous security experience, preferably in a health care environment.
- Excellent conflict resolution and de-escalation skills
- Excellent oral and written English communication skills
- Strong interpersonal skills.
- Knowledge of Criminal Code of Canada, Trespass to Property Act and Powers of
- Previous experience with CCTV and DVR systems is an asset.
- Ability to walk/stand/sit for extended periods of time.
- Must be able to work with a high degree of honesty and integrity.
- Excellent computer skills required.
- Available to work a variety of shifts including days, evenings and weekends.
- Good work and attendance record required.
- Excellent report writing skills.
- Ability to deal effectively with mentally ill patients.
- All employees of Michael Garron Hospital (MGH), a division of Toronto East Health Network (TEHN) [formerly Toronto East General Hospital (TEGH)] agree to work within the legislated practices of the Occupational Health and Safety Act of Ontario.
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# (PREFERENCE IS GIVEN TO THE INTERNAL APPLICANTS)

Note Human Resources Department Hours:



**CAREER OPPORTUNITY** No. SNO1801

**Position Title** : Analyst - Technical, SNO1801 X 1 FT

Department : Systems & Network Operations

Start Rate : As per Job Evaluation

Position Available : 18/Oct/2018 **End Date:** 

**Hours** : 37.50 /wk

Shift : 8 hrs Days

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# **Position Overview:**

The Technical Analyst - Security position is responsible for maintaining the cost-effective operation of the hospital's IT systems and infrastructure. Work to support the organizational initiatives and strategic goals through the delivery of reliable and efficient security and technology solutions. Provide technical expertise, analysis and risk management best practices as it relates to IT security. Responsible for handling IT security events, incidents, requests, and escalations.

#### **Education:**

- IT related degree or diploma with IT Security certification preferred.

### **Qualifications/Experiences:**

- 1. Minimum 2 years hands-on experience in IT security field.
- 2. Possess strong analytical and problem solving skills with proficiency in the deployment, administration, and support of:
- a. IT Security related systems:
  - i. Vulnerability and patch management systems
  - ii. AV and Malware systems
  - iii. SSL Certificate management
  - iv. Identity and Access Management
- v. Nice to have: SIEM, PKI, DLP b. Recent versions of Windows server operating systems (Linux, nice to have)
- c. Windows Active Directory
- d. Data center technologies:
  - i. Server technologies (HP and Dell)
  - ii. Virtualization Technologies (VMWare and Citrix)
  - iii. Palo Alto Firewall
  - iv. Wired (Cisco) and wireless (Aruba) networking
    - v. Enterprise Storage (EMC VNX and IBM V7000 SANS)
- 3. Strong documentation skills
- a. Ability to create operating procedures
- b. Create technical document pertaining to system MACDs
- c. Document system issues and resolution
- 4. Strong work ethics
- a. Self-motivated; highly productive and reliable
- b. takes initiative in issue resolution; seek efficiency and improvements in systems and processes
- c. Take personal measures to keep technical skills up to date
- 5. Strong communication skills with exceptional customer service
- a. Courteous and professional at all times
- b. Maintain SLAs; follow escalation procedures
- 6. Team player
- a. Work closely with members of various IT support team, project team, partners, and
- b. Contributes to effective team processes and deliverables (e.g., team communication, team meetings, team exercises, etc.)
- 7. Assist with procurement process, from investigation to fulfillment to deployment
- 8. Some travel may be required
- All employees of Michael Garron Hospital (MGH) agree to work within the legislated practices of the Occupational Health and Safety Act of Ontario.
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# (PREFERENCE IS GIVEN TO THE INTERNAL APPLICANTS)

Note Human Resources Department Hours:



CAREER OPPORTUNITY No. SYSG1901

Position Title : System Integrator - Technology X 1 FT

**Department** : Technology Integration **Start Rate** : As per Job Evaluation

Position Available : 16/Sep/2019 End Date:

Hours : /wk

Shift: 8 hrs Days

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### **Position Overview:**

The purpose of this position is to implement integrated technology required as an enabler for the digital transformation of Health Care in Michael Garron Hospital. The position is responsible for the development of Use Cases for workflow deployment by linking technology between the legacy building and the New Patient Care Tower (NPCT).

#### Education:

- B.Sc. Degree in Electrical Engineering, Computer Science, Software Engineering, Information Technology or equivalent job related knowledge

### **Qualifications/Experiences:**

- Proven leadership system integration and technical troubleshooting skills.
- Proven knowledge to work in an agile solution development environment.
- 5+ years of experience in system integration, network topology and Virtual Environment.
- 2+ Design experience with Information Communication Technology design in the health care environment.
- 3+ years of experience in delivering security, and building automation solution.
- 3+ years of experience in delivering RTLS solution.
- Experience in healthcare clinical work flow.
- Knowledge and experience in deploying telecommunication & nurse call system an asset
- Change Management experience an asset.
- Technical writing skills to support documentation of problem resolution / solution improvements
- Leading edge knowledge of technology deployed in the Health Care environment.
- Experience with implementing clinical traceability and mobility.
- All employees of Michael Garron Hospital (MGH), a division of Toronto East Health Network (TEHN) [formerly Toronto East General Hospital (TEGH)] agree to work within the legislated practices of the Occupational Health and Safety Act of Ontario.
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- All employees are accountable for protecting the psychological health and safety of themselves and their co-workers through adherence to MGH's policies and practices.

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### (PREFERENCE IS GIVEN TO THE INTERNAL APPLICANTS)



**CAREER OPPORTUNITY** No. TRANS1904

**Position Title** : Porter - TRANS1904 X 2 PT

Department : Central Patient Portering

Start Rate : \$22.25+ 14% in lieu of benefits **Position Available**: 4/Nov/2019 **End Date:** 

**Hours** /wk : 8/6 hrs D/E/N/Wknds Shift

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# **Position Overview:**

Under the direction of Facility Services Management, the Porter is responsible for assisting the transport of patients and materials throughout the Hospital as directed while focusing on safe work practices, high quality work and excellent customer service. The Porter's duties include transporting patients for diagnostic tests and between patient units, as well as transporting specimens, blood work, medication, linen, equipment and mail within the

The Porter also responds to Code Blue, Code Pink and Code Omega.

#### **Education:**

- Completion of Grade 12 or recognized equivalent; BCLS certification an asset.

# **Qualifications/Experiences:**

- 1 year of recent relevant experience (within the last 3 years) in a similar role required (Healthcare Environment preferred).
- Demonstrated ability to communicate effectively (Written/Oral), English fluency
- Must be successful in the completion of all mandatory testing for this position with a minimum score of 50% required.
- Demonstrated ability to meet the physical demands of the role with a tolerance for
- continuous walking, bending, twisting, pulling, pushing and lifting required.
- Demonstrated ability to lift using equipment up to 50kg (110 lbs) required. - Demonstrated ability to provide excellent customer service with the ability to engage in
- a positive way with all patients and clients required. - Demonstrated critical thinking and problem solving skills is required.
- Demonstrated computer proficiency required, familiar with the daily use of email and the ability to complete iLearn educational modules as required.
- Demonstrated familiarity with the use of technology (such as Vocera, Call Tracking) to respond to client requests is preferred.
- Must be flexible and demonstrate the ability to engage positively as part of a team; as well as function well independently is required.
- Knowledge of codes with the abilityto respond effectively is preferred.
- Good work and attendance records are mandatory (must meet Hospital standards for attendance).
- Knowledge of the physical layout of the Hospital an asset.
- All employees of Michael Garron Hospital (MGH), a division of Toronto East Health Network (TEHN) [formerly Toronto East General Hospital (TEGH)] agree to work within the legislated practices of the Occupational Health and Safety Act of Ontario.
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- All employees are accountable for protecting the psychological health and safety of themselves and their co-workers through adherence to MGH's policies and practices.

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# (PREFERENCE IS GIVEN TO THE INTERNAL APPLICANTS)

Note Human Resources Department Hours:



CAREER OPPORTUNITY No. VOLUN1901

**Position Title**: Coordinator - Weekend Volunteer Services X 1

**Department** : Volunteer Services **Start Rate** : As per Job Evaluation

Position Available : 1/Dec/2019 End Date:

Hours : /wk

Shift : Wkends - 3 hrs/week with possibility of weekday hrs

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### **Position Overview:**

Responsible for the day to day coordination of the Weekend Volunteer Program including recruiting, screening, interviewing, placing and supervising the volunteers. The coordinator is expected to liaise with staff and external agencies to identify needs of the program and ensure that the goals and objectives for the department are being met.

### **Education:**

- Minimum Grade 12
- University Degree preferred
- Certificate in Volunteer Management Program preferred

### **Qualifications/Experiences:**

- Six months to a year of previous experience working with volunteers or in a social service environment
- Volunteer Management is an asset
- Ability to relate well to staff/volunteers of all demographics
- Excellent interpersonal and motivation skills
- Proficient communication, leadership and organizational skills
- Ability to plan and organize within a participative environment
- Knowledge of program development volunteer principles
- Ability to work independently and in a team environment
- -Good work and attendance record required.
- All employees of Michael Garron Hospital (MGH), a division of Toronto East Health Network (TEHN) [formerly Toronto East General Hospital (TEGH)] agree to work within the legislated practices of the Occupational Health and Safety Act of Ontario.
- All employees of MGH are responsible to contribute to a transparent culture of patient and staff safety by adhering to and abiding by patient and staff safety policies and procedures set by MGH.
- All employees are accountable for protecting the psychological health and safety of themselves and their co-workers through adherence to MGH's policies and practices.

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Note Human Resources Department Hours: